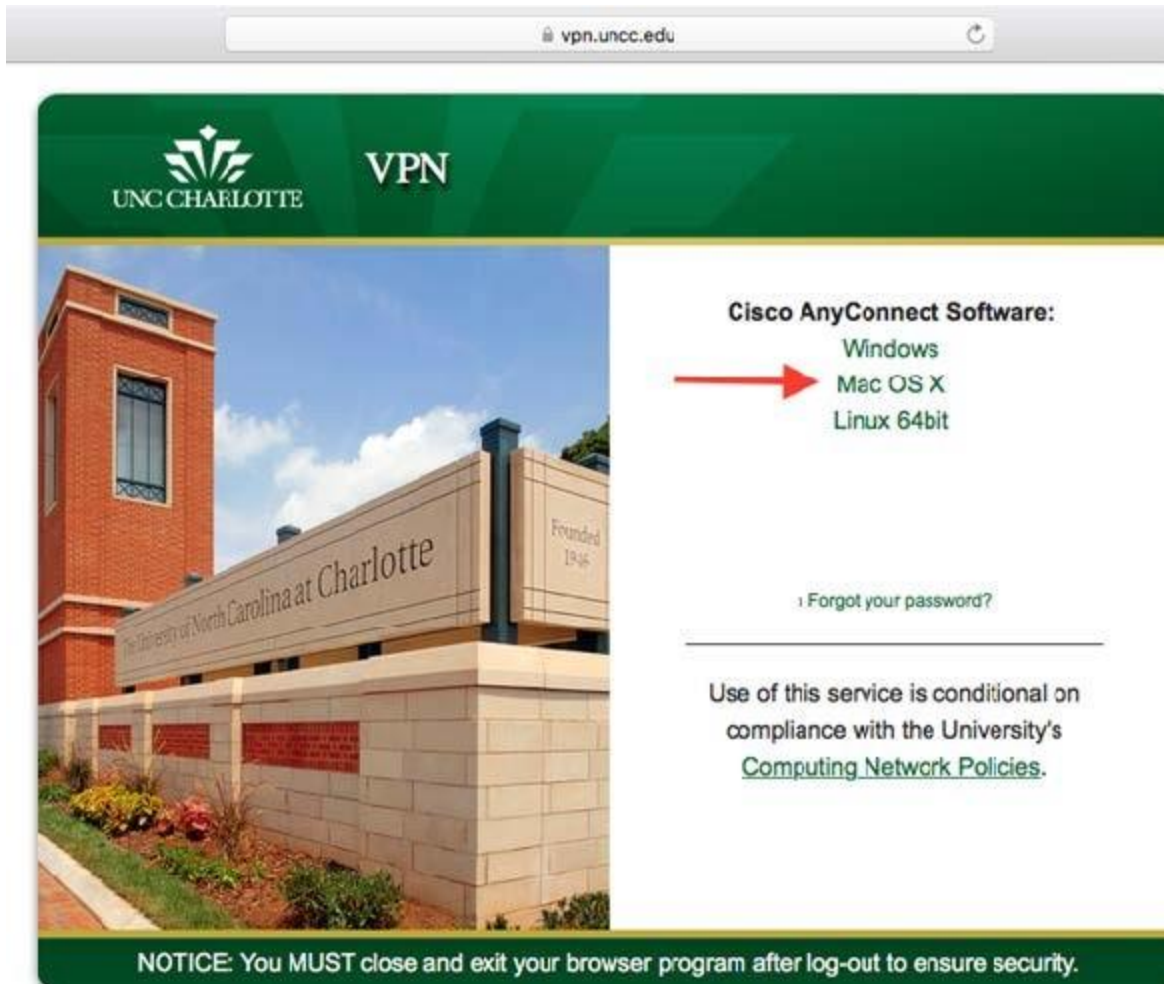


Mosaic Anywhere on a Mac OSX

In order for a person off-campus to access Mosaic Anywhere they must download and install the VPN then connect to the correct profile. This documentation serves the purpose of outlining how to install and connect to the VPN and how to connect to Mosaic Anywhere. Please note that if you are on campus, you do not need the VPN but you do need to be connected to the eduroam network.

Installing the VPN

Go to <https://vpn.uncc.edu> and click on **Mac OS X** to download the VPN installer.

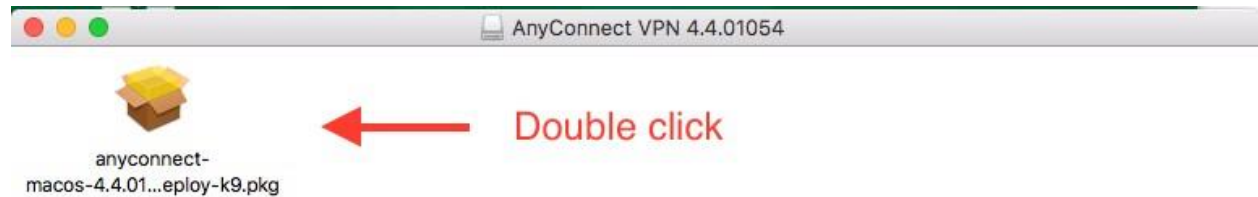


The screenshot shows a web browser window with the address bar displaying "vpn.uncc.edu". The page content includes the UNC Charlotte logo and "VPN" text in a green header. Below the header is a photograph of a brick building with a sign that reads "The University of North Carolina at Charlotte" and "Founded 1946". To the right of the photo, under the heading "Cisco AnyConnect Software:", there are three options: "Windows", "Mac OS X", and "Linux 64bit". A red arrow points to "Mac OS X". Below this list is a link that says "Forgot your password?". At the bottom of the page, there is a notice: "NOTICE: You MUST close and exit your browser program after log-out to ensure security." A disclaimer at the bottom right states: "Use of this service is conditional on compliance with the University's [Computing Network Policies](#)."

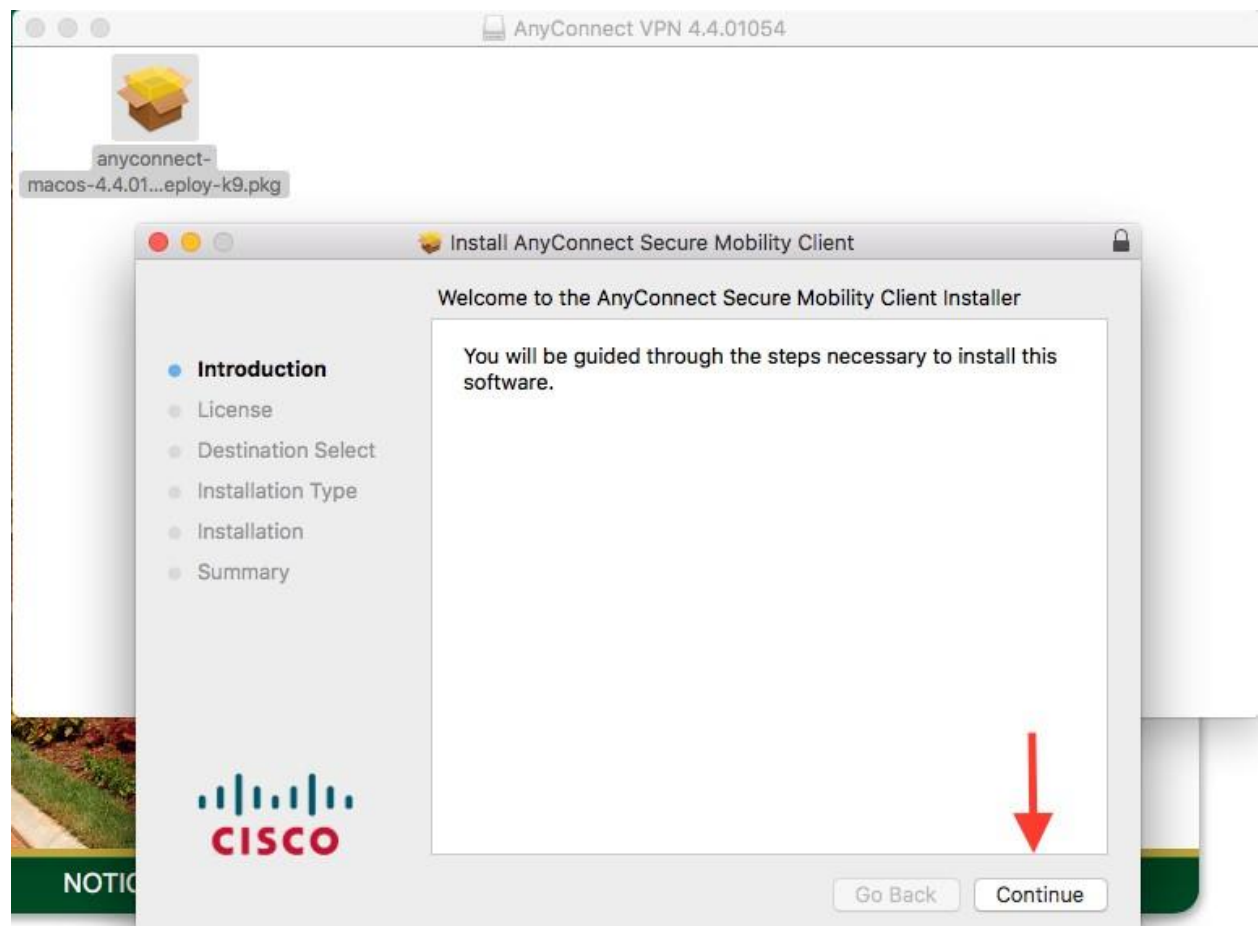
Wait until the download is finished and click on it to open the file.



A window will open, double click on the icon in the window.



A window will open. Click **Continue** to start the installation.



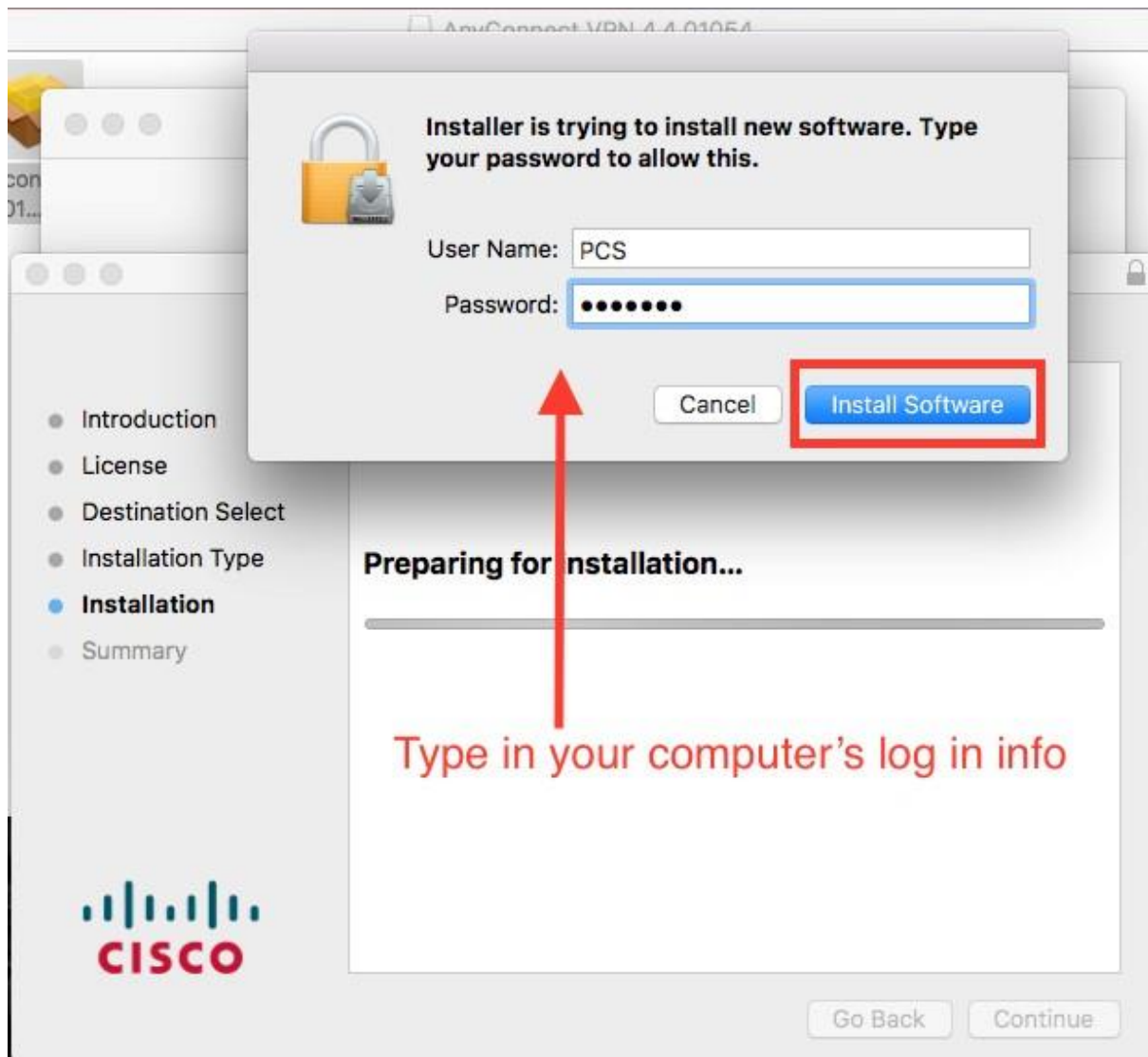
On the license page, click on **Continue** and then **Agree** in the new window:



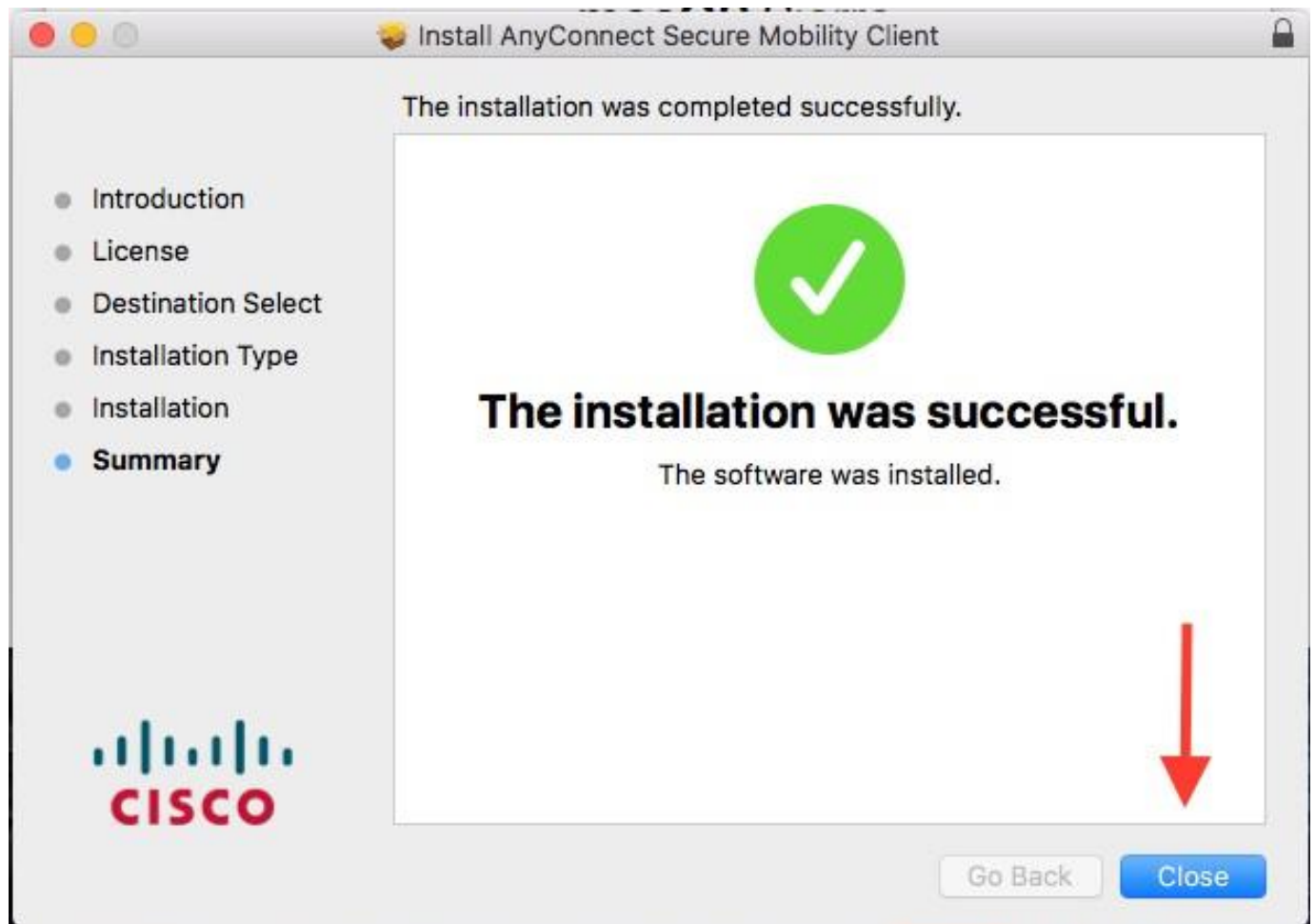
Click **Install** on the next page:



Type in your Mac OS username and password, then click **Install Software**:

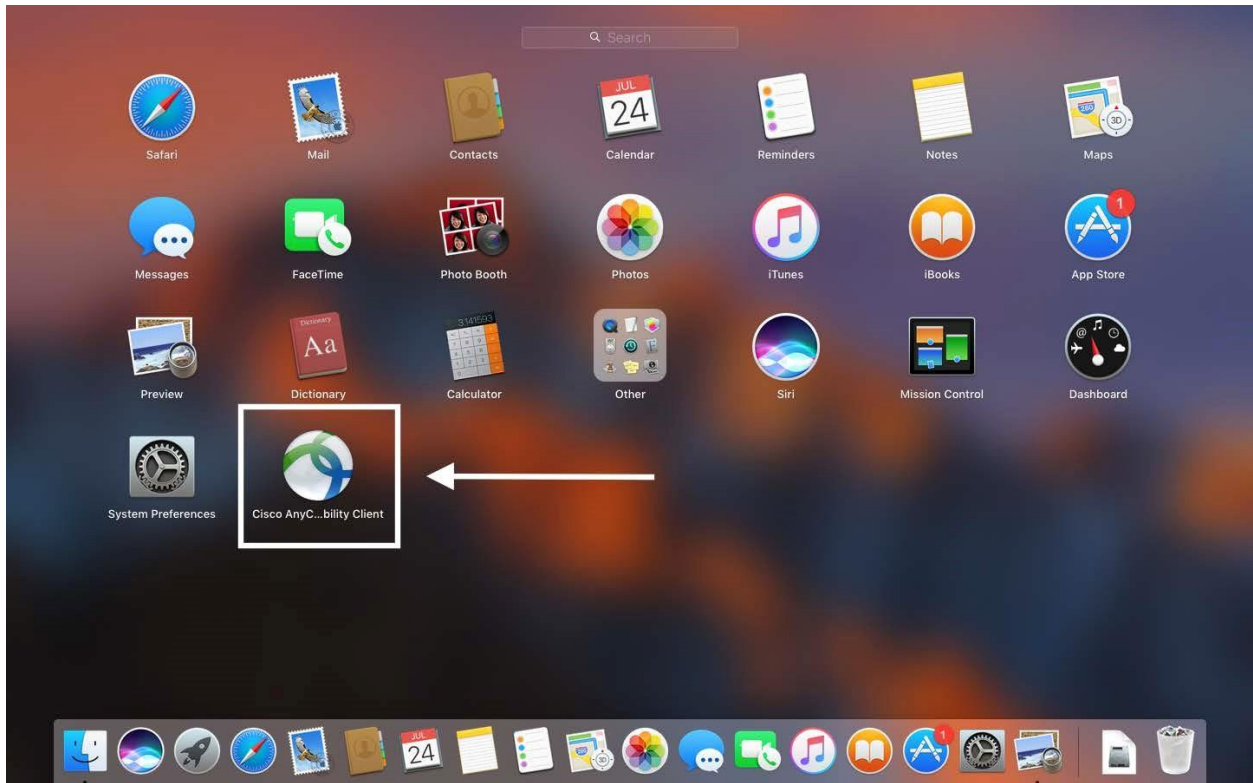


Click **Close** after the installation has finished:

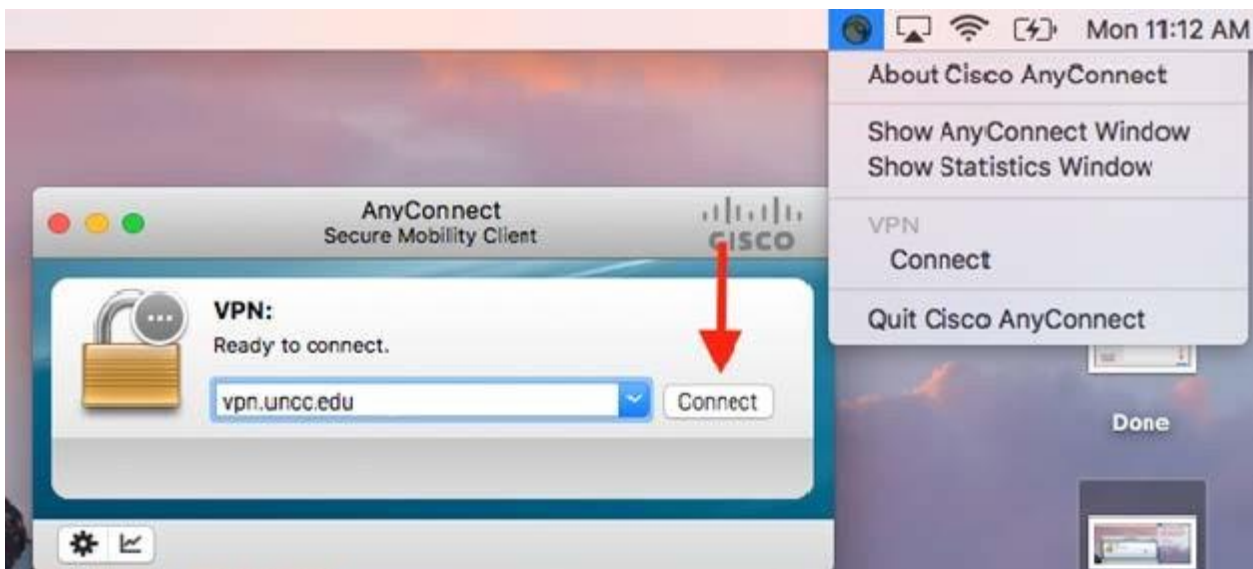


Connecting to the VPN

In your Application Launcher, find **Cisco AnyConnect**. Click on the program to open it.



In the window that opens up, type in the profile: **vpn.uncc.edu**. And then click **Connect**



Enter your NinerNET Credentials and then click **OK**



Installing the RDC Client

Go to: <http://engrmosaic.charlotte.edu/mosaic-anywhere> and scroll down to the on OSX paragraph. And click on the **here** link to download the program:

HOW TO USE MOSAIC ANYWHERE

You must first download the Cisco VPN client from [here](#) and connect. After installing the VPN client, you need to insert the following address "vpn.uncc.edu" to connect. An [FAQ](#) is available here for the VPN.

ON OSX

If you are trying to use Mosaic Anywhere on a Mac running OSX please download the program found [here](#). Note that this is an older version of Microsoft RDP. This program will have limitations if downloaded from the Apple app store, such as lack of local drive sharing and multi-monitor support. This is the RDC program that is natively installed on the Windows operating system. Now, when you download RDP files they will open with the program. If not, please use the [instructions in this document](#) for further help in getting connected to Mosaic Anywhere from off campus.

ON LINUX

If you are trying to use Mosaic Anywhere on a Linux system please download the program found [here](#). Detailed usage instructions can be found below.

Mosaic Anywhere Documentation

[Windows](#)

[OSX](#)

[Linux](#)

A new tab will open with the RDP installation page. Copy the name of the program and paste it into the Apple Store. Once the program appears, install it, put in your Apple credentials.



Microsoft Remote Desktop 10 4+

Get work done from anywhere

Microsoft Corporation

★★★★★ 3.0, 637 Ratings

Free

Screenshots



Use the new Microsoft Remote Desktop app to connect to a remote PC or virtual apps and desktops made available by your administrator. The app helps you be productive no matter where you are.

Configure your PC for remote access first by download the Remote Desktop assistant to your PC and let it do the work for you: <https://aka.ms/rdsetup>. [more](#)



Click the get button and then Install App. This will prompt you for an Apple ID.

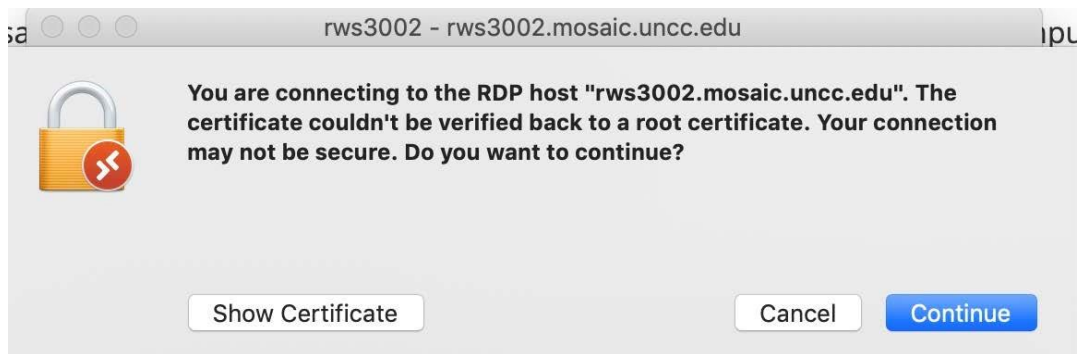
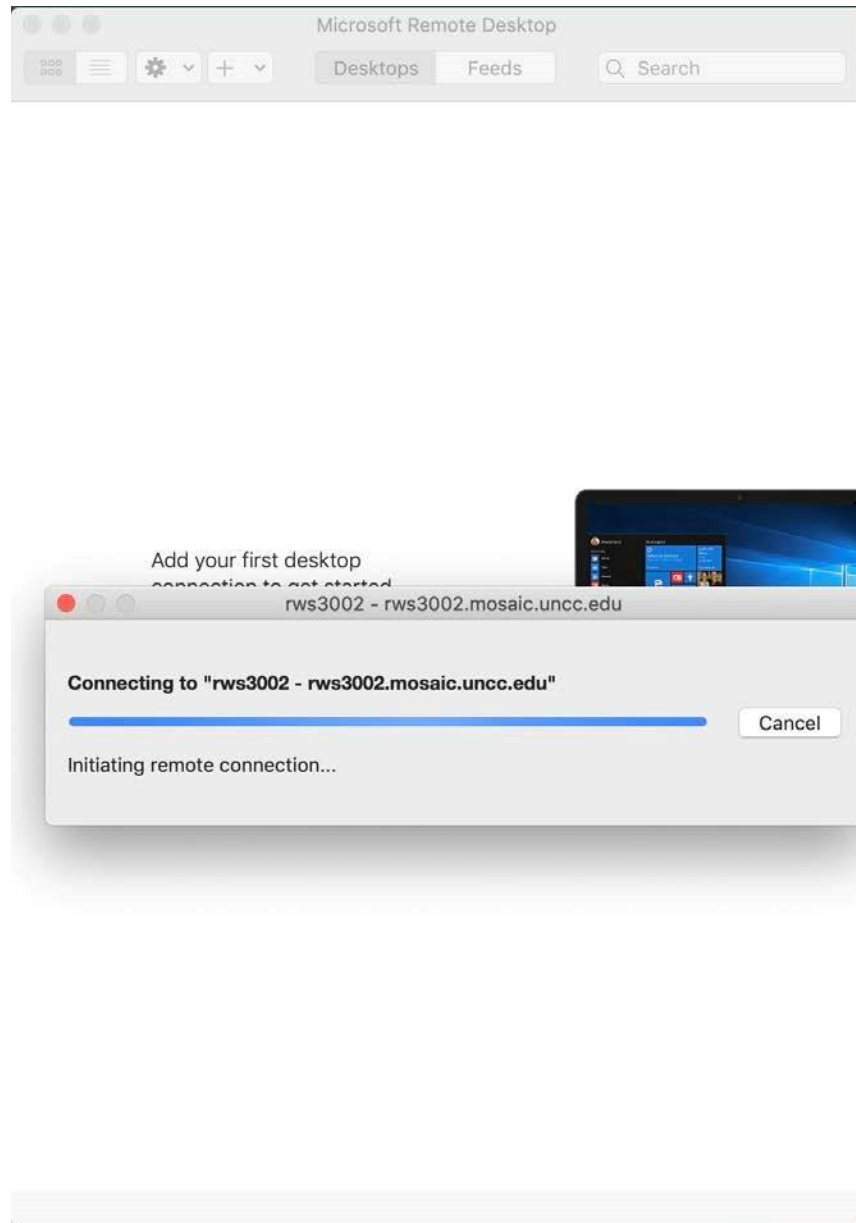


Once the installation finishes the application will appear on the Launchpad as shown below. You can also access the application by opening Finder and going under Applications. Double click the application to open.

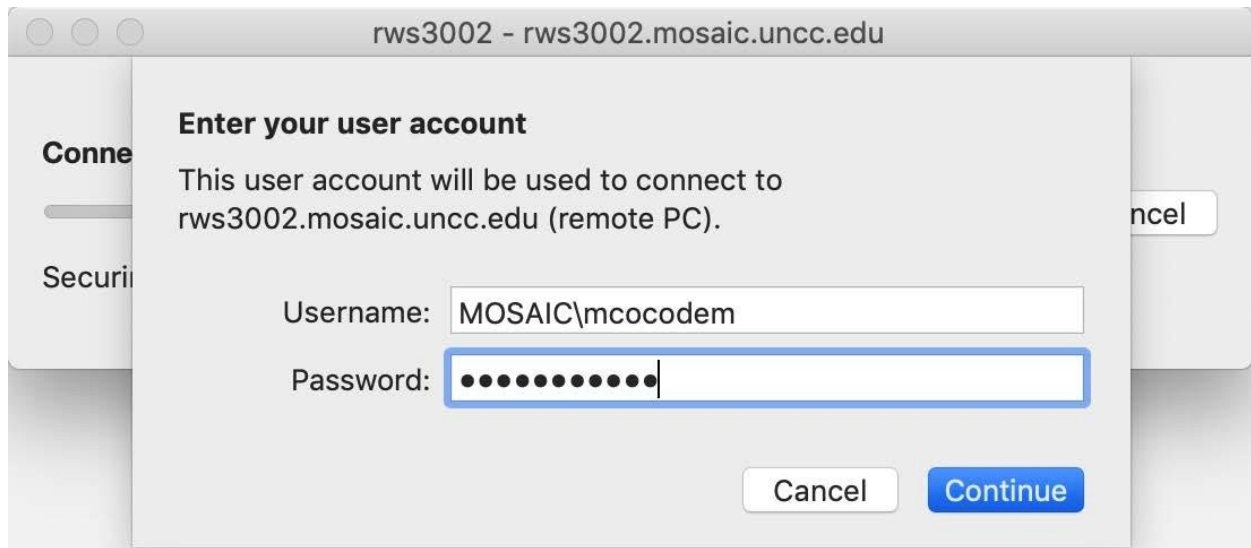


Go to our Mosaic website: <https://engrmosaic.charlotte.edu/mosaic-anywhere/>. Type in your Mosaic username after selecting your preferred settings. Once the rdp file downloads, double click the rdp file and the Microsoft Remote Desktop should automatically open.

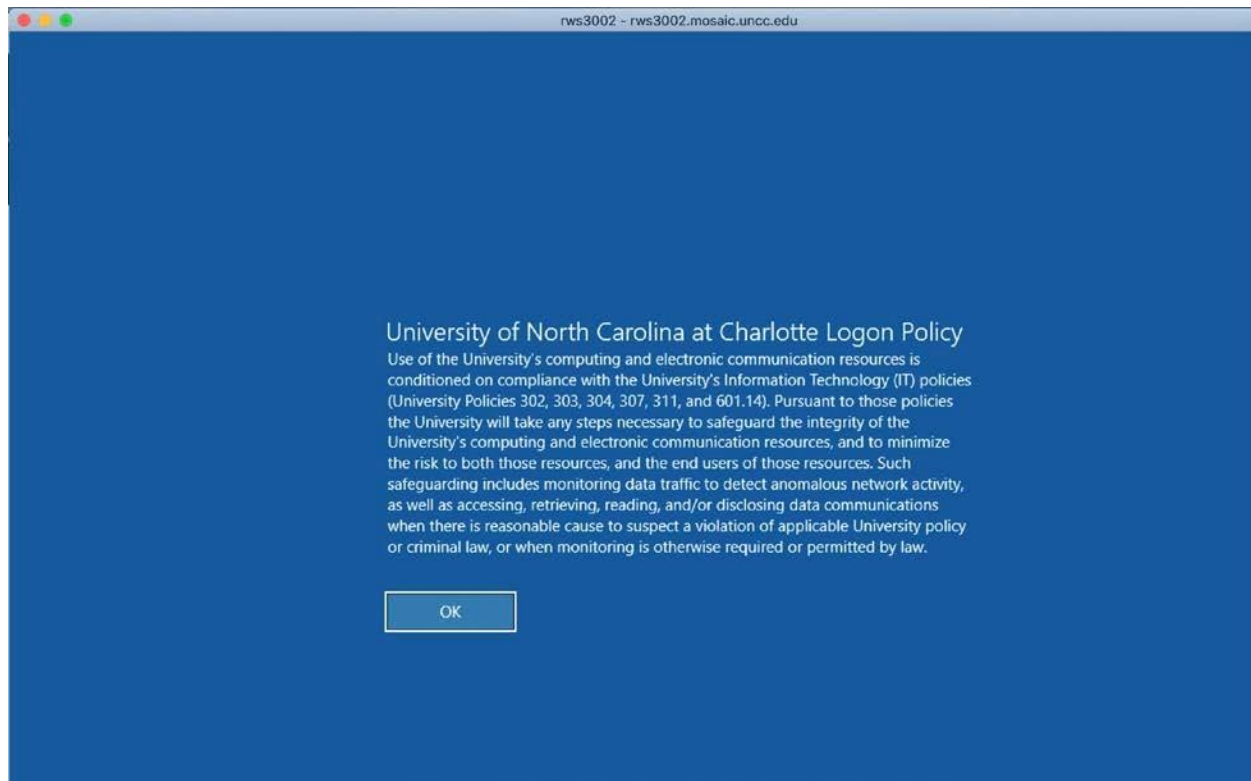
The screenshot shows a web browser window displaying the Mosaic Computing website. The header features the UNC Charlotte logo and the text "MOSAIC COMPUTING THE WILLIAM STATES LEE COLLEGE OF ENGINEERING". A navigation menu includes links for "ABOUT MOSAIC", "USING MOSAIC", "MOSAIC ANYWHERE", "MOSAIC LINUX", "NON-MOSAIC COMPUTERS", "FACULTY RESOURCES", and "OPEN A TICKET". A red arrow points to the "MOSAIC ANYWHERE" link. Below the navigation, the breadcrumb "Home / Mosaic Anywhere" is visible. The main heading is "MOSAIC ANYWHERE". Underneath, the section "WHAT IS MOSAIC ANYWHERE?" is followed by a paragraph explaining the service. A box titled "Windows 10 Mosaic Anywhere" contains instructions: "When off-campus, first use Cisco VPN client to connect to campus. VPN Help." and "Mosaic Applications list" with a progress indicator showing "80 Total, 74 Available, 6 Occupied". The "STEP ONE:" section includes three rows of toggle buttons: "Display" (Full Screen, Window), "Drive Sharing" (On, Off), and "Connection" (Off-Campus, On-Campus). The "STEP TWO:" section has a "Username" input field and a "Generate RDP File for Connection" button, which is highlighted with a red arrow. A download notification in the top right corner shows a file named "rws3002.rdp" (1 KB) has been downloaded.



Click continue.



Type in your Mosaic password and click Continue.



Click OK, you should then be logged into Mosaic Anywhere.

If you have any questions, please feel free to contact us.

By a ticket: <https://help.charlotte.edu>